



# Report, General

Public Information Program for  
Canadian Nuclear Laboratories  
(CNL)

## Company Wide

**CW-513430-REPT-001**

**Revision 5**

2019 July

juillet 2019

**UNRESTRICTED**

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Laboratories

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Chalk River, Ontario  
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## Public Information Program for Canadian Nuclear Laboratories (CNL)

### Company Wide

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**Revision 5**

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**Revision History**

**Liste de révisions**

**UNRESTRICTED**

**ILLIMITÉE**

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CW-511300-FM-168 Rev. 4

Ref. Procedure CW-511300-PRO-161

Document No. / Numéro de document:

CW	513430	REPT	001
Doc. Collection ID ID de la collection de doc.	SI Répertoire du sujet	Section	Serial No. N° de série

**Document Details / Détails sur le document**

Title Titre	Total no. of pages N <sup>bre</sup> total de pages
Public Information Program for Canadian Nuclear Laboratories (CNL)	39

For Release Information, refer to the Document Transmittal Sheet accompanying this document. / Pour des renseignements portant sur la diffusion, consultez la feuille de transmission de documents ci-jointe.

**Revision History / Liste de révisions**

Revision / Révision		Details of Rev. / Détails de la rév.	Prepared by Rédigé par	Reviewed by Examiné par	Approved by Approuvé par
No./N°	Date (yyyy/mm/dd)				
0	2006/03	Document "Approved" for public release			
0	2013/06/28	Issued as "Approved for Use"	S. Rolland	P. Quinn J. Miller	R. Lesco
1	2014/09/30	Issued as "Approved for Use"	S. Rolland	J. Miller P. Quinn	R. Lesco
2D1	2016/08/05	Issued for "Review and Comment" Major revisions and the additon of CNL Emergency Preparedness (Section 6.4 and 6.4.1) and Social Media (Section 6.12 )	N. LeBlanc	S. Cotnam S. Karivelil M. MacKay P. Quinn R. Swartz M. Thompson	
2	2017/05/03	Issued as "Approved for Use"	N. LeBlanc	S. Cotnam P. Quinn	D. Cox L. Riccoboni
3D1	2018/12/19	Issued as "Review & Comment"	N. LeBlanc	S. Cotnam C. Gallagher S. Karivelil	



**Revision History**

**Liste de révisions**

**UNRESTRICTED**

**ILLIMITÉE**

Page 2 of /de 2

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Revision / Révision		Details of Rev. / Détails de la rév.	Prepared by Rédigé par	Reviewed by Examiné par	Approved by Approuvé par
No./N°	Date (yyyy/mm/dd)				
3	2019/01/23	Issued as "Approved for Use"	N. LeBlanc	M. MacKay P. Quinn R. Swartz S. Cotnam	P. Boyle L. Riccoboni
4	2019/04/25	Issued as "Approved for Use"	N. LeBlanc	S. Cotnam P. Quinn	P. Boyle L. Riccoboni
5	2019/07/22	Issued as "Approved for Use"	N. LeBlanc	S. Cotnam P. Quinn	P. Boyle L. Riccoboni

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## **1. INTRODUCTION**

### **1.1 CNL Sites**

#### **1.1.1 Chalk River Laboratories**

The largest of CNL's sites, Chalk River Laboratories (CRL), is located in Renfrew County in the province of Ontario, on the southern shore of the Ottawa River, approximately 200 km northwest of Ottawa. Established in 1944, as Atomic Energy of Canada Limited, the site is approximately 3,700 hectares (ha) (9,100 acres). The Ottawa River forms the eastern boundary of the site. Abutting the CRL property to the southeast is Canadian military base Garrison Petawawa. The Town of Laurentian Hills lies to the southwest of the site and the Town of Deep River to the northwest.

As one of the Ottawa Valley's largest employers, CRL retains more than 2,800 administrative, trades, technical, engineering and scientific staff. Most employees work at the Chalk River site, however some employees work in the Town of Deep River where there are four offices.

CNL operates the CRL site in accordance with Canadian Nuclear Safety Commission (CNSC) Nuclear Research and Test Establishment Operating Licence (NRTEOL-01.00/2028). The current licence expires 2028 March 31.

#### **1.1.2 Whiteshell Laboratories**

The second largest of CNL's sites, Whiteshell Laboratories (WL), is located near the local government district of Pinawa in the Province of Manitoba. The main part of the site is located on the east bank of the Winnipeg River, approximately 100 km northeast of Winnipeg. WL, a Class 1B nuclear facility, was established in the early 1960s and covers an area of about 4,375 hectares (ha) (10,800 acres). Whiteshell Laboratories is currently being decommissioned.

WL retains approximately 350 administrative, trades, technical and scientific staff.

CNL operates the WL Closure Project in accordance with CNSC Nuclear Research and Test Establishment Decommissioning Licence (NRTEDL-W5-8.05/2019). The current licence expires 2019 December 31.

#### **1.1.3 Decommissioning Sites**

On behalf of AECL, CNL manages Canada's nuclear legacy liabilities at various sites across Canada. These nuclear legacy liabilities are the result of more than 60 years of nuclear research and development conducted by the National Research Council of Canada (1944 to 1952) and AECL/CNL (1952 to 2006) on behalf of the Government of Canada. The liabilities consist of outdated and unused research facilities and buildings, a wide variety of buried and stored radioactive waste, and affected lands.

Since 1952, AECL/CNL has safely and cost effectively managed Canada's nuclear research facilities and the waste generated by their operation. During this time CNL improved waste management technologies and developed expertise in best practices.

Continued decommissioning and waste management activities will occur at the Chalk River Laboratories and the Whiteshell Laboratories. CNL also operates other sites across Canada that fall under the CNL Public Information Program (PIP); these are outlined below.

#### **1.1.4 Prototype Reactor Sites (Waste Facilities)**

CNL is the licence holder for three permanently shut down prototype CANDU® (CANadian Deuterium Uranium) power reactors: NPD Waste Facility (NPD WF), Douglas Point Waste Facility (DP WF) and Gentilly-1 Waste Facility (G1 WF). Each facility consists of a permanently shut down, partially decommissioned demonstration CANDU reactor and associated structures and ancillaries, and are presently in a long-term Storage With Surveillance (SWS) phase of a deferred decommissioning program.

NPD WF is located in the Town of Laurentian Hills, Renfrew County, Ontario, and is now an active site closure project.

DP WF is located on the Bruce Power site in Bruce County, Ontario.

G-1 WF is located on the Hydro-Quebec (HQ) site adjacent to the Gentilly-2 Nuclear Generating Station in the County of Nicolet, Quebec.

All three prototype reactor sites currently operate under Waste Facility Decommissioning Licence WFDL-W4-332.01/2034. The current licence expires 2034 December 31.

#### **1.1.5 Former Heavy Water Plant Sites**

CNL is responsible for the La Prade Heavy Water Plant Site in Bécancour, Québec. The site is not an active heavy water plant; however heavy water (tritiated and virgin) is stored on site. CNL operates the La Prade Site in accordance with the CNSC Nuclear Substance and Radiation Devices Licence 15193-4-21.02. The current licence expires 2021 September 30.

### **1.2 CNL Scope**

Canadian Nuclear Laboratories (CNL) is Canada's premier nuclear science and technology organization. CNL is a world leader in developing peaceful and innovative applications from nuclear technology through its expertise in physics, metallurgy, chemistry, biology and engineering.

Highly skilled employees deliver a range of nuclear services – ranging from research and development, design and engineering, specialized technology and environmental remediation management.

Today, CNL continues its commitment to ensure that Canadians and the world receive energy, health, environmental and economic benefits from nuclear science and technology with



confidence that nuclear safety and security are assured. CNL is a world-class, right sized and sustainable national nuclear laboratory delivering science and technology with a focus on Energy, Health, Environment and Safety & Security. CNL has three key missions:

- Perform science and technology (S&T) activities to meet core federal responsibilities.
- Support Canada's nuclear industry through access to S&T facilities and expertise on a commercial basis.
- Manage radioactive waste and environmental remediation responsibilities.

This report describes CNL's Public Information Program (PIP) and covers activities of public interest that occur at CNL. It has been prepared in accordance with the CNSC Regulatory Document RG/DG 99.3: *Public Information and Disclosure*, March 2012.

### 1.3 Regulatory Requirements and Guidance

While CNL's Public Information Program is comprehensive, opportunities for continuous improvement are continually considered. Public feedback is considered and addressed, and as appropriate, the program is modified. In all instances, stakeholders' accessibility to timely information on CNL and its operations is maintained.

The following sections describe how the Public Information Program meets regulatory requirements. Each section notes methods used for information dissemination; how information will address information needs related to the anticipated effects of CNL's operations; and, how interactions will be tracked.

Not all programs and approaches are identical at each CNL site. All parts of this program apply to each CNL site; however there is an approach to how particular areas like media interaction, education outreach, and public interest are addressed; given the difference in scope between operations at CNL's largest site, the Chalk River Laboratories, and smaller sites.

The requirements for public information programs and disclosure protocols are derived from the stated objectives of the CNSC in the *Nuclear Safety and Control Act* (NSCA) (S.C. 1997, c.9) and associated regulations. The relevant provisions are as follows:

- Paragraph 3(j) of the *Class I Nuclear Facilities Regulations* (SOR/2000-204): "...the proposed program to inform persons living in the vicinity of the site of the general nature and characteristics of the anticipated effects on the environment and the health and safety of persons that may result from the activity to be licensed."
- Paragraph 3(r) of the *Class II Nuclear Facilities and Prescribed Equipment Regulations* (SOR/2000-205): "...the program to inform persons living in the vicinity of the site of the general nature and characteristics of the anticipated effects on the environment and the health and safety of persons that may result from the nuclear facility."

Additional regulations and guidance on public information programs are given in the CNSC Regulatory Document RD/GD 99.3: *Public Information and Disclosure*, March 2012.

The Public Information Program described outlines the ways in which the public receives communication from CNL, including the public disclosure protocol regarding events and developments involving facilities and activities. These specific elements include:

- Publication of documents describing the potential radiological and environmental impacts of CNL sites;
- Interactions with community stakeholders to convey the specified information; and
- Publication of the results of CNL's monitoring programs on CNL's external website.

The discussion in the following sub-sections demonstrates CNL's compliance with CNSC Regulatory Document RD/GD 99.3: *Public Information and Disclosure*, March 2012.

## **2. PUBLIC INFORMATION PROGRAM**

### **2.1 Purpose**

Canadian Nuclear Laboratories (CNL) is committed to organizational transparency, ensuring that Indigenous communities, the general public, local communities, elected and appointed government officials and other industry stakeholders are properly informed about activities carried out at Canadian Nuclear Laboratories sites.

This commitment is met through the company's Public Information Program (PIP), a communications program that was developed to build public awareness and trust, and to encourage transparent and proactive communication with its various stakeholders.

CNL's Public Information Program includes specific communications to stakeholders, public access to information related to routine activities, radiological and non-radiological emissions, and non-routine items or events at the different sites managed by CNL.

The Program outlined in this document will cover the following CNL sites: Chalk River Laboratories, Whiteshell Laboratories, Prototype Reactor Sites and Heavy Water Plant Sites.

This Program does not cover the activities and programs that take place through the Port Hope Area Initiative Management Office (PHAIMO) or the Historic Waste Program (HWP) as they have historically operated public affairs programs separate from the Corporation's head office.

### **2.2 Objectives**

An effective Public Information Program informs the general public, local communities surrounding the various sites, the news media, elected and appointed government officials, the supply chain and other stakeholders such as industry, academia and Science and Technology (S&T) audiences about the ongoing activities at CNL sites. The overriding objective of the program is to build public awareness, understanding and a supportive appreciation of the Laboratories' value and relevance to Canadians.

Through the Public Information Program, CNL routinely reports the results of environmental monitoring programs to sustain open and transparent communication with stakeholders and to assure that the impacts are below regulatory limits.

Finally, an effective Public Information Program provides additional information to community stakeholders and ensures community input is sought, received and action is taken.

CNL's objective continues to be to maintain existing and further develop and implement programs that:

- Meet regulatory requirements for a public information program;
- Engage in transparent and proactive two-way dialogue with our stakeholders;
- Inform the public regarding events that have offsite effects;
- Confirm and appropriately address public interest in a timely manner;

- Openly demonstrate the positive impact of CNL on the community; and,
- Nurture existing and foster new, relationships.

### **2.3 Target audiences**

CNL continues to focus primarily on the communities neighbouring CNL sites concentrated within a fifty kilometer radius of our Chalk River and Whiteshell operations, and has widened its communications with members of public, interest groups in the S&T community, and with others who have identified themselves as interested members of the public. It is important to note that this Public Information Program is not static. It continues to evolve and address the concerns of new stakeholders as they come forward.

CNL's Public Information Program is designed to communicate with the following:

- Elected officials (e.g., federal, provincial, county, municipal);
- First Nations and Métis communities;
- Members of the general public;
- Public interest groups and environmentally focused organizations and agencies;
- Atomic Energy of Canada Limited;
- Multi-level government departments and appointed officials/agencies;
- CNL customers;
- Industry associations (e.g., Canadian Nuclear Association, Canadian Nuclear Society, Women in Nuclear – Canada, Canadian Nuclear Workers Council, North American Young Generation in Nuclear);
- Media;
- CNL Alumni, AECL Alumni;
- CNL employees and unions; and
- Intervenors (see section 2.4.9).

#### **2.3.1 Chalk River Laboratories**

The Chalk River Laboratories specifically communicates with:

- CRL based CNL Employees Unions;
- Laurentian Hills-Deep River Nuclear Emergency Preparedness Committee;
- Algonquins of Pikwàkanagàn;
- Algonquins of Ontario (AOO);
- The Métis Nation of Ontario Region 5;
- Town of Deep River;

- Public interest groups and environmentally focused organizations and agencies (e.g., Concerned Citizens of Renfrew County, Ottawa Riverkeeper, Ducks Unlimited,);
- Local government officials/committees:
  - County of Renfrew;
  - MRC de Pontiac;
  - Ottawa Valley Economic Development Committee;
  - Town of Laurentian Hills;
  - Town of Petawawa;
  - City of Pembroke;
  - Village of Rapides-des-Joachims;
  - Member of Parliament for the Renfrew - Nipissing – Pembroke riding;
  - Member of Provincial Parliament for the Renfrew - Nipissing – Pembroke riding;
  - Member of Parliament for the Pontiac riding;
- Local business partners (e.g., Upper Ottawa Valley Chamber of Commerce, Garrison Petawawa, etc.); and,
- The Environmental Stewardship Council (see Section 2.4.7).

Refer to Appendix A for a map of CRL's primary audience located within a fifty kilometre radius of the Chalk River Laboratories. For practical purposes CNL maintains sharing of information with both regional municipalities of Renfrew and Pontiac Counties, and as noted previously CNL expands communication activities as necessary.

### **2.3.2 Whiteshell Laboratories**

The Whiteshell Laboratories specifically communicates with:

- WL based CNL Employee Unions;
- Emergency Measures Manitoba Organization;
- The federal Chemical, Biological, Radiological, Nuclear, and Explosives Research and Technology Initiative, specifically relating to the mobile nuclear lab response;
- Sagkeeng First Nation;
- Brokenhead Ojibway Nation;
- Black River First Nation;
- Hollow Water First Nation;
- Wabaseemoong Independent Nations;
- Grand Council of Treaty 3;
- The Public Liaison Committee (see section 2.4.8);

- Manitoba Métis Federation;
- Local business partners (e.g., Pinawa Chamber of Commerce and Lac du Bonnet and district Chamber of Commerce);
- Local government officials/committees:
  - Local Government District (LGD) of Pinawa
  - Town of Lac du Bonnet
  - Rural Municipality (RM) of Lac du Bonnet
  - Community of Whitemouth
  - Town of Beausejour
  - Town of Powerview Pine Falls
  - RM of Alexander
  - Government of Canada – Minister and Department of Natural Resources, local Members of Parliament, Provincial; and
- Environmental Groups & Organizations (ENGOS) and citizens groups (Concerned Citizens of Manitoba, Whiteshell Cottagers Association, Manitoba Cottagers Association, Eastman tourism Whiteshell Laboratories Community Economic Regeneration Partnership).

Refer to Appendix B for a map of WL's primary audience located within a 50 kilometre radius of the Whiteshell Laboratories. For practical purposes CNL maintains sharing of information with regional municipalities and as noted previously CNL expands communication activities as necessary.

## **2.4 Audience Characterization**

### **2.4.1 Employees**

As ambassadors for the company, it is critical that CNL employees be kept fully apprised of CNL's business on an ongoing basis so that they can also share information with their relatives, friends and neighbours in a timely way. The mechanisms that are used to keep employees apprised include:

- Information updates via the President & CEO, and the Executive Committee;
- Ongoing all-union/management meetings and Site Safety and Health Committee meetings;
- Employee All Staff and myCNL TV engagements;
- Employee bulletins via the internal intranet and staff email;
- Monthly employee newsletter, Voyageur;
- Regulatory meetings/hearings updates via the internal intranet site myCNL;
- Surveys to gauge employee awareness and measure messaging effectiveness;

- New Employee Orientation and tours for new employees;
- On-site electronic messaging boards for important safety messages (site specific); and
- Integrated messaging on CNL initiatives and activities through the employee handbook.

#### **2.4.2 Alumni**

Former employees of CNL and AECL are both our strongest supporters and sometimes our toughest critics. Furthermore, they have a keen interest in the nuclear industry and in the operations of CNL sites, programs and projects. The Alumni Network was set up in 2011 as a simple email subscription service. Alumni receive a monthly package that includes electronic copies of the employee newsletter, *Voyageur*, as well as a selection of clippings from myCNL (internal intranet site). Alumni are also provided email notification of CNL Chalk River Information Bulletins.

#### **2.4.3 Elected Officials**

Notification of CNL activities to elected officials at the federal, provincial, county and municipal levels will continue through email and/or phone to ensure timely distribution of information. It is important that their awareness level be maintained so they can quickly provide CNL with any concerns identified by their constituents. Examples of methods of information dissemination to elected officials include:

- Meetings that promote information sharing and provide opportunities for officials to voice their opinions/concerns;
- Briefings to elected federal, provincial and municipal representatives.
- Tours of the sites;
- Provision of reports, news releases and information related to daily operations, unplanned events and licensing activities; and,
- Annual updates given to Regional Councils on CNL activities.

#### **2.4.4 First Nations and Métis Communities**

CNL proactively provides information regarding business activities and environmental remediation management projects. Notification is done through email, letter and face-to-face meetings to ensure appropriate distribution of information.

Representatives of the Algonquins of Pikwàkanagàn and the Métis Nation of Ontario sit on the Chalk River Laboratories' Environmental Stewardship Council as official Observers.

CNL also engages First Nations and Métis communities in support of the Environment Assessment process, per CNSC Regulatory Document REGDOC-3.2.2, *Aboriginal Engagement*, February 2016.

#### **2.4.5 General Public**

CNL shares information with the public through a number of activities including media releases, our website, social media, our toll-free line, and through involvement in community events.

Communications with the public are through the Corporate Communications department who take responsibility for developing new initiatives such as:

- Identification of potential members to the Environmental Stewardship Council (CRL) or Public Liaison Committee (WL) by municipal officials;
- Community meetings where information on site operations, projects etc., is provided and opportunities to ask questions are encouraged;
- Evaluation of communications efforts, including web analytics, benchmarking etc. (every three years) to gauge community concerns;
- CNL's Nuclear Education Outreach Program;
- Maintenance of and timely updates to [www.CNL.ca](http://www.CNL.ca); and,
- Distribution of a bilingual newsletter CONTACT, to community stakeholders and to residences and businesses in communities surrounding the Chalk River and Whiteshell Laboratories. The newsletter is also posted on CNL's external website.

Through participation in local events, fairs, tradeshow etc. CNL is recognized as a strong community partner and is actively involved in the Chambers of Commerce, the United Way and the Canadian Cancer Society's annual fundraiser, the Git 'Er Done Mud Run. Employees participate in the Royal Canadian Legion's Poppy campaigns and the company provides representatives at nine community-based Remembrance Day ceremonies.

#### **2.4.6 Public Interest Groups and Environmentally Focused Organizations and Agencies**

CNL continues to proactively provide information to public interest groups and environmentally focused organizations and agencies. Operational announcements and unplanned events are shared; notification is predominantly done through email and via [www.CNL.ca](http://www.CNL.ca). Information on projects that seek public input is provided with letters of advance notification of community meeting dates, venues and times.

As noted previously, CNL respects that members of various agencies outside of the immediate area are also interested in CNL's operations. Where appropriate, a nomination will be facilitated for participation on the Environmental Stewardship Council or Public Liaison Committee.

#### **2.4.7 Environmental Stewardship Council at CRL**

To provide stakeholders opportunities for dialogue and feedback, CNL established the Environmental Stewardship Council (ESC) in 2006. Similarly referred to as a Community Advisory Group by nuclear utilities, the ESC is independently facilitated and comprised of



members of public interest groups, First Nations and Métis communities, and members designated by local councils and representatives from CNL. The council openly discusses a broad range of matters of mutual interest to both CNL and the community, to seek input for solutions to remediate and/or continually improve CNL's environmental performance and provides ongoing and consistent two-way interactions with community stakeholders on CNL's business (not just environmental issues). The ESC meets three times a year.

A list of ESC members can be found in Appendix C.

Information is shared with ESC members through:

- ESC webpage ([www.CNL.ca/ESC](http://www.CNL.ca/ESC));
- Email notifications;
- Regularly scheduled, and as required, meetings as set out in the terms of reference;
- Briefings;
- Tours of the CNL sites;
- Provision of reports, news releases and information related to daily operations, unplanned events and licensing activities; and,
- Community meetings.

#### **2.4.8 Public Liaison Committee at Whiteshell**

To provide stakeholders with opportunities for dialogue and feedback, CNL established the Public Liaison Committee (PLC) in 2003. Similarly referred to as a Community Advisory Group by nuclear utilities, the PLC is independently facilitated and comprised of members of public interest groups, members designated by local councils, and representatives from CNL. The council openly discusses a broad range of matters of mutual interest to both CNL and the community and provides ongoing and consistent two-way interactions with community stakeholders on the decommissioning activities of the Whiteshell Laboratories. The PLC meets two times a year.

A list of PLC members can be found in Appendix D.

Information is shared with PLC members through:

- Email notifications;
- Regularly scheduled and as required meetings as set out in the terms of reference;
- Briefings;
- Tours of the WL site;
- Provision of reports, news releases and information related to daily operations, unplanned events and licensing activities; and,
- Community meetings.

#### **2.4.9 Intervenor**

CNL values the input from citizens received during regulatory processes (e.g. licensing hearings, Commission appearances, environmental assessments). In this regard, CNL undertakes to advise those intervenors (where contact information is available) of activities through:

- Personal response and an invitation to be added to the community stakeholder distribution list to receive ongoing information on CNL's operations; and,
- Invitations to community meetings that promote information sharing and provide opportunities for stakeholders to voice their opinions/concerns.

#### **2.4.10 Atomic Energy of Canada Limited**

It is important that our Client, Atomic Energy of Canada Limited (AECL), to be kept apprised of CNL activities. Communication is ongoing and CNL engages with AECL to provide regular updates to AECL staff on the status of progress on CNL activities.

#### **2.4.11 Canadian Nuclear Safety Commission**

CNL recognizes the importance of keeping the CNSC informed on issues that may be important to the CNSC in terms of public communications. CNL is required to notify the CNSC of any public disclosures at the same time or prior to the disclosure.

The CNSC also maintains a site office located at CRL, which is staffed by full-time CNSC staff. This ongoing site presence affords CNSC staff with direct access to all site facilities and activities.

CNSC and CNL interactions are supplemented by regular meetings with regulatory, licensing, project and program staff.

#### **2.4.12 Target Audience Development**

There is an ongoing requirement to assess and grow appropriate relationships within all of the identified communities.

At sites where environmental remediation management projects are in their early stages, relationships with local elected officials and First Nation and Métis communities will continue to be strengthened.

The CNL Public Information Program and public disclosure protocol are proportionate with the public's perception of risk and the level of public interest in the licensed activities as outlined in CNSC Regulatory Document RD/GD 99.3: *Public Information and Disclosure*, March 2012.

## **2.5 Public and Media Opinion**

Ongoing and open communications with the media is an important component of CNL's Public Information Program as the media offers a means for information dissemination to the public.

Communications with the media are maintained and enhanced, especially with respect to on-site media opportunities, as security requirements permit.

Public opinion, is generally positive and in favour of the work being done at CNL. The majority of CNL's public are well-informed as to safe operations, the program of work, economic impact, environmental impact and major projects underway.

Coverage from the media is adequately balanced, usually well informed and views related to CNL's work.

CNL continues activities through the Public Information Program to improve access to information for the media and general public. See section 2.6.3 for examples of CNL's tactics employed when addressing public and media opinion i.e. detect and correct activities.

## **2.6 Public Information Strategy and Products**

### **2.6.1 Dissemination of Information to the Public**

Information is disseminated in a number of ways:

- CNL's corporate website: [www.CNL.ca](http://www.CNL.ca);
- Chalk River Information Bulletins;
- Press releases and media releases;
- CONTACT newsletters (Chalk River and Whiteshell editions);
- Community meetings;
- Community events;
- Public engagement activities; and;
- Social media including webinars

CNL's corporate website, [www.CNL.ca](http://www.CNL.ca) is used to post specific environmental information:

- Reports on site environmental performance are posted quarterly in the Performance Report section of the external website; and,
- Since the first quarter of fiscal year 2009/2010, Event Reports for CRL have been posted quarterly. Beginning in the second quarter of fiscal year 2014/2015, Event Reports for all CNL sites have been posted quarterly.

### **2.6.2 Tracking of comments and feedback from the public**

Comments and feedback are tracked in a number of ways:

- Requests for information (e.g. via toll-free calls, website queries, discussions at community events.);
- Feedback resulting from engagement programs, e-bulletins and other initiatives;
- Comments that are received at community events, including questions and answers resulting from community meetings;
- Notes are taken at community meetings and actions are tracked as appropriate;
- Community meetings include a feedback form assessing meeting effectiveness and providing comments on improvement;
- Notes are taken at ESC and PLC meetings and actions are tracked;
- ESC and PLC meetings include a feedback form assessing meeting effectiveness and providing comments on improvement;
- Specific questions and answers in CONTACT (where a concern appears to be forming);
- Letters submitted to newspaper editors;
- Interventions at public hearings;
- Newspaper articles and other media reports of CNL’s operational and community based activities are compiled;
- Media monitoring of articles;
- Website analytics; and
- Social media analytics.

**2.6.3 Public Information Strategy and Products Table**

Tactics	Products/Activities	Targeted Stakeholders
<p><b>Online Communications</b></p> <ul style="list-style-type: none"> <li>• Provide information on CRL including descriptions of current and upcoming work, environmental monitoring reports, news releases and community involvement</li> <li>• Provide public disclosure of unplanned project events</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• 24 hour a day access</li> </ul>	<ul style="list-style-type: none"> <li>• Website – <a href="http://www.CNL.ca">www.CNL.ca</a></li> <li>• CNL Facebook account</li> <li>• CNL Twitter account</li> <li>• CNL YouTube channel</li> <li>• CNL LinkedIn account</li> <li>• CNL Instagram</li> </ul>	<ul style="list-style-type: none"> <li>• Public</li> <li>• Media</li> <li>• Schools</li> <li>• Public Interest groups</li> <li>• Industry</li> </ul>

Tactics	Products/Activities	Targeted Stakeholders
<p><b>Newsletters</b></p> <ul style="list-style-type: none"> <li>• Provide updates on current projects, descriptions of upcoming work, highlights from ongoing work and community involvement</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• CONTACT published bi-annually</li> <li>• WL CONTACT published annually</li> <li>• Voyageur published monthly</li> </ul>	<ul style="list-style-type: none"> <li>• CRL CONTACT</li> <li>• WL CONTACT</li> <li>• Voyageur</li> </ul>	<ul style="list-style-type: none"> <li>• CONTACT - Regional distribution to all households in surrounding area of both CRL and WL respectively</li> <li>• Voyageur is distributed across all CNL sites</li> </ul>
<p><b>Community Inquiries/Media Line</b></p> <ul style="list-style-type: none"> <li>• Provides direct line of communication with Corporate Communications team</li> <li>• Provides follow-up for non-urgent inquiries</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• 24 hour a day access to send emails/leave messages</li> </ul>	<ul style="list-style-type: none"> <li>• 1-800 Community Line</li> <li>• 1-800 Media Line</li> <li>• Communications Email address</li> </ul>	<ul style="list-style-type: none"> <li>• Public</li> <li>• Media</li> </ul>
<p><b>Presentations</b></p> <ul style="list-style-type: none"> <li>• Provide information on current and planned project activities, site operations and environmental programs</li> <li>• Provide an educational tool for schools on different areas of interest to the students</li> </ul> <p><b>Availability</b> Regularly scheduled for key stakeholders; upon request for others</p>	<ul style="list-style-type: none"> <li>• PowerPoint slide shows and related handouts</li> <li>• Information Poster Boards</li> <li>• Fact sheets</li> <li>• Interactive touch screens</li> <li>• Informational videos</li> <li>• Online Webinars</li> </ul>	<ul style="list-style-type: none"> <li>• Public</li> <li>• Media</li> <li>• Schools</li> <li>• Public Interest Groups</li> <li>• Business and Community Groups</li> <li>• Government (Municipal councils/staff, local MP/MPP)</li> <li>• Health and Emergency Services</li> <li>• Industry</li> <li>• Indigenous and First Nation's Groups</li> </ul>

Tactics	Products/Activities	Targeted Stakeholders
<p><b>Site Visits</b></p> <ul style="list-style-type: none"> <li>• Led by Subject Matter Experts</li> <li>• Facilitate understanding and appreciation for complexity and importance of work at CNL and major projects</li> <li>• Educate about safety, environmental monitoring, and all aspects of how the site operates</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• An Open House is held every five years</li> <li>• Upon request</li> </ul>	<ul style="list-style-type: none"> <li>• PowerPoint presentations</li> <li>• Guided tours of different facilities</li> <li>• Interactive demonstrations</li> </ul>	<ul style="list-style-type: none"> <li>• Public</li> <li>• Media</li> <li>• Schools</li> <li>• Public Interest Groups</li> <li>• Business and Community Groups</li> <li>• Government (Municipal councils/staff, local MP/MPP)</li> <li>• Health and Emergency Services</li> <li>• Industry</li> <li>• Indigenous Groups</li> </ul>

Tactics	Products/Activities	Targeted Stakeholders
<p><b>Citizen Groups</b>  <b><i>Environmental Stewardship Council</i></b></p> <ul style="list-style-type: none"> <li>• Provide regular forum to exchange information, updates and provide input about projects at CRL with representation from multiple local interested groups</li> <li>• Brings together broad cross-section of local residents/organizations in key sectors from municipalities, environment/conservation</li> </ul> <p><b><i>Public Liaison Committee</i></b></p> <ul style="list-style-type: none"> <li>• Provide regular forum to exchange information, updates and provide input about projects at WL with representation from multiple local interested groups</li> <li>• Brings together broad cross-section of local residents/organizations in key sectors from municipalities, environment/conservation</li> </ul>	<ul style="list-style-type: none"> <li>• Regularly scheduled meetings of the ESC and PLC in their respective areas</li> <li>• PowerPoint presentations</li> <li>• Tours of sites and areas of interest</li> <li>• Discussion and question and answer periods</li> </ul>	<ul style="list-style-type: none"> <li>• Residents</li> <li>• Representatives from interested groups</li> <li>• Representatives from Municipalities</li> <li>• Representatives from Indigenous Communities</li> </ul>

Tactics	Products/Activities	Targeted Stakeholders
<p><b>Community Notifications</b></p> <ul style="list-style-type: none"> <li>• Provide notifications about activities at CNL and/or notable changes to schedules or work to residents and businesses located in close proximity to the site</li> <li>• Provide advance notifications of upcoming work or events that may affect the local community</li> <li>• Provide disclosures of unplanned events</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• In advance of planned work as required</li> <li>• As soon as possible for unplanned notification</li> </ul>	<ul style="list-style-type: none"> <li>• Phone calls</li> <li>• Emails</li> <li>• Website and social media postings</li> <li>• Advertising – print and/or radio</li> </ul>	<ul style="list-style-type: none"> <li>• Close proximity residents and businesses</li> <li>• Public</li> <li>• First responder organizations</li> <li>• Municipal staff</li> </ul>
<p><b>Information Sessions – Public</b></p> <ul style="list-style-type: none"> <li>• Inform community about upcoming projects and related monitoring, mitigation and health and safety measures in place to protect people and the environment</li> <li>• Provide updates on planned or changed project activity</li> <li>• Receive feedback from the public and discuss issues and areas of concern for those in proximity to the work sites</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• As required to relay new information, developments and project updates to local communities and interested groups</li> <li>• Upon request</li> </ul>	<ul style="list-style-type: none"> <li>• Informational Poster Boards</li> <li>• Presentations</li> <li>• Subject Matter Experts to discuss and answer questions</li> <li>• Fact sheets</li> <li>• Visual aids and displays</li> <li>• Fact sheets</li> <li>• Informational videos</li> <li>• Feedback forms</li> </ul>	<ul style="list-style-type: none"> <li>• Public</li> <li>• Communities in close proximity to projects</li> <li>• Media</li> </ul>



Tactics	Products/Activities	Targeted Stakeholders
<p><b>Media Relations</b></p> <ul style="list-style-type: none"> <li>• Brief the media and inform the community and broader audiences about:                             <ul style="list-style-type: none"> <li>○ Imminent activities at CNL</li> <li>○ Achievements, milestones and awards</li> <li>○ Upcoming events</li> <li>○ Updates on projects</li> <li>○ Community outreach initiatives</li> </ul> </li> <li>• Reinforce CNL as primary source of accurate, timely information by:                             <ul style="list-style-type: none"> <li>○ Building and maintaining relationships with media</li> <li>○ Providing media with access to CNL technical experts</li> </ul> </li> <li>• Demonstrate transparency by disclosing any unplanned events or occurrences</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• In line with events happening at CNL</li> <li>• Upon request</li> </ul>	<ul style="list-style-type: none"> <li>• Media releases</li> <li>• Media engagements</li> <li>• Media interviews with CNL technical experts</li> <li>• Letters to the Editor</li> <li>• Detect and correct</li> <li>• Provision of footage and photography</li> <li>• Access to site for filming</li> </ul>	<ul style="list-style-type: none"> <li>• Media</li> <li>• Public</li> </ul>

Tactics	Products/Activities	Targeted Stakeholders
<p><b>Participation in External Events</b></p> <ul style="list-style-type: none"> <li>• Provide broader public with information about CNL activities, projects and health and safety measures in place to protect people and the environment</li> <li>• Provide opportunity for CNL staff to act as ambassadors and broaden awareness of CNL</li> </ul> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>• Annually</li> <li>• Upon request</li> </ul>	<ul style="list-style-type: none"> <li>• Events include: <ul style="list-style-type: none"> <li>○ Local Home shows</li> <li>○ Canadian Cancer Society Annual Events</li> <li>○ Educational events</li> <li>○ Petawawa and Pembroke Paddlefest</li> <li>○ Local agricultural fairs</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Public</li> <li>• Schools</li> <li>• Industry</li> </ul>
<p><b>CNL Attitude Study</b></p> <ul style="list-style-type: none"> <li>• Gain insights into public opinion and understanding of CNL</li> <li>• Gather feedback on effective/ineffective communications tools and areas to improve</li> </ul>	<ul style="list-style-type: none"> <li>• Telephone surveys in local communities</li> <li>• Focus groups in local communities</li> </ul>	<ul style="list-style-type: none"> <li>• Local Residents (with no ties to CNL)</li> <li>• Local Residents (with ties to CNL)</li> </ul>

#### 2.6.4 Social Media

The role of social media as a vehicle for communicating with the general public has grown substantially in recent years. Use of social media greatly enhances CNL's ability to deliver against the commitments made in the Public Information Program: regular, open and honest communications with various stakeholder groups.

In addition, CNL endeavours to present itself as a modern, technologically advanced organization. It is expected that organizations of this nature are active participants in social media.

With respect to social media use, Corporate Communications maintains an official Canadian Nuclear Laboratories presence through the following social media tools under the following identifiers:

1. Twitter: CNL\_LNC ([www.twitter.com/CNL\\_LNC](http://www.twitter.com/CNL_LNC))
2. LinkedIn: Canadian Nuclear Laboratories (EN) Laboratoires Nucléaires Canada (FR) (<https://www.linkedin.com/company/9191967>)

3. YouTube: Canadian Nuclear Laboratories / Laboratoires Nucléaires Canada ([www.youtube.com/c/CNLCanada](http://www.youtube.com/c/CNLCanada) )
4. Flickr: Canadian Nuclear Laboratories ([https://www.flickr.com/photos/cnl\\_inc](https://www.flickr.com/photos/cnl_inc))
5. Facebook: Canadian Nuclear Laboratories (<http://www.facebook.com/CanadianNuclearLaboratories>)
6. Instagram: canadiannuclearlaboratories (<https://www.instagram.com/canadiannuclearlaboratories/>)

### **2.6.5 Education and Science and Technology Communities**

Since 2008 there has been a steady increase in the outreach activities that have been occurring between CNL and the education and Science & Technology communities.

Yearly, CNL actively participates in Take Our Kids to Work Day. Over 100 students participate annually across CNL sites. There are information sessions as well as site visits that students participate in throughout the day.

Beginning in 2011 a concerted effort was made to invite local high school science classes to the Chalk River Laboratories to participate in a site visit. We endeavour to have one school visit per month of the academic year. CNL staff regularly participate as judges for local Science Fairs. Efforts have been made to reach out to individual schools to partner at events like science fairs, Let's Talk Energy Week and Science Odyssey activities. When requested, Scientists, Corporate Communications and/or Human Resources staff will make classroom presentations about CNL and about career options. CNL continues to actively grow and develop outreach activities directly related to support Science, Technology, Engineering and Mathematics (STEM) education.

CNL supports youth in exploring careers in the skilled trades and actively participates in activities such as the Renfrew County OPTIONS Skilled Trades Fair and supports both Women in Nuclear (WiN) as well as the Canadian Nuclear Society (CNS).

Since 2011 CNL has also actively reached out to the Science & Technology community. In particular a positive relationship has been formed with the Canada Science & Technology Museum (CSTM). Through this relationship CNL has hosted CSTM staff on site for site visits and has participated in regional and national events at the museum. Events such as the "Let's Talk Energy" exhibition and "Cool Science Saturday" expose CNL and the nuclear industry to a much larger audience.

### **2.6.6 Performance Reports**

#### **2.6.6.1 Environmental Performance**

Through CNL's corporate website, information is regularly posted regarding CNL's environmental impact, including results from our environmental monitoring program.

Links can be found for the following policies and documents on [www.CNL.ca](http://www.CNL.ca):

- CNL Environment Policy;
- CRL Environmental Performance Reports (updated quarterly);
- WL Environmental Performance Reports (updated annually);
  - Overview and summary of CRL Annual Compliance Report (updated annually);
  - Overview and summary of WL Annual Compliance Report ( updated annually); and,
  - Annual Compliance Reports for all three prototype reactor sites (updated annually).

In addition, CNL has achieved the ISO 14001 Environmental Management System certification, recognized internationally as a key to guiding organizations to environmental responsibility and continual improvement.

#### **2.6.6.2 Event Reports**

CNL is committed to providing to the public, through our external website, a consolidated quarterly list of the reportable events (as noted in previous sections) to include events at all CNL locations.

### 3. PUBLIC DISCLOSURE PROTOCOL

As a corporation, Canadian Nuclear Laboratories makes it a priority to build public awareness, understanding, and a supportive appreciation of CNL's value and relevance to Canadians. CNL works to ensure that the general public, surrounding communities, news media, supply chain and other stakeholders such as industry and academia are informed about the ongoing activities at all CNL sites (Chalk River Laboratories, Whiteshell Laboratories and Prototype Reactor Sites).

#### 3.1 Public Information

CNL provides a variety of updates through its use of social media and through [www.CNL.ca](http://www.CNL.ca) at the [News and Publications](#) page. Here, members of the public can access a wide variety of CNL publications and information, sources include:

##### **CNL Nuclear Review**

CNL Nuclear Review showcases innovative and important nuclear science and technology that is aligned with CNL's core programs. The journal welcomes original and technical notes in a variety of subject areas: CANDU nuclear industry; nuclear safeguards and security; clean safe energy including Generation IV technology, hydrogen technology, small reactors, fusion, sustainable energy and advanced materials; health, isotopes and radiation; and environmental sciences. The accepted peer reviewed articles are expected to span different disciplines such as engineering, chemistry, physics, and biology.

##### **Community Information Bulletins**

Here members of the public can keep up to date on recent events and developments. Readers can learn about CNL's strategic plans, Human Resource development, event reports and significant site developments such as project announcements. Updates are also available by subscribing to CNL's RSS feed - <http://cnl.isl.ca/en/home/news-and-publications/bulletins/rss.xml>.

##### **Event Reports**

CNL provides to the public an up to date list of events as reported to the Canadian Nuclear Safety Commission (CNSC). The listing is updated 60 days following the end of the preceding quarter.

Details on these events are available upon request to CNL.

##### **Library Catalogue**

CNL maintains an extensive scientific library collection. Members of the public may search the collection and make loan requests for books, journals, standards, and technical reports directly to CNL Library Services.

## News Releases

Members of the public can read about the latest developments at CNL's sites. CNL regularly prepares and issues new releases on significant accomplishments and developments. Releases are also made available via CNL social media channels such as Facebook and Twitter. Updates are also available by subscribing to CNL's RSS feed – <http://cnl.isl.ca/en/home/news-and-publications/news-releases/rss.xml>.

## Newsletters

Delivered directly to households in communities closest to Chalk River Laboratories and Whiteshell Laboratories and published on line at [www.CNL.ca](http://www.CNL.ca), CNL's CONTACT newsletter updates readers with important site news. CONTACT covers a variety of topics ranging from important science and technology work, environmental remediation updates, balanced with updates on community engagements.

## Supply Chain

CNL seeks to maintain a healthy supply base to undertake the diverse range of work the laboratories carry out. To improve line of sight on CNL supply chain opportunities a [Vendor Portal](#) has been recently launched.

The purpose of this portal is to provide potential or current suppliers to CNL, with information about how CNL plans and carries out procurement activities for goods, services, equipment, decommissioning and construction.

In addition to general information on CNL activities, CNL also has Public Disclosure priorities that differ by locations, a site summary follows.

### 3.2 Public Disclosure

CNL is committed to maintaining a public information program that includes public access to information related to routine radiological and non-radiological emissions, and non-routine items or events at Chalk River Laboratories, Prototype Reactor Sites and Whiteshell Laboratories. CNL manages public disclosure related to the following licences:

- Nuclear Research and Test Establishment Operating Licence (Chalk River Laboratories),
- Nuclear Research and Test Establishment Decommissioning Licence (Whiteshell Laboratories), and,
- The Prototype Waste Facilities Licence (Prototype Reactor sites).

For all sites the primary means for reporting non-routine items or events is CNL's external website, [www.CNL.ca](http://www.CNL.ca), while key local officials and stakeholders may be notified through direct contact. The reporting timeframe for disclosure items is typically within four business days; however, CNL balances between securing reliable information and ensuring the public and stakeholders are kept informed.

### 3.2.1 Public Disclosure at Chalk River

#### Criteria for Public Disclosure

1. The licensee shall provide the following routine emissions information to the public:
  - a) airborne emissions of NO<sub>x</sub> and SO<sub>x</sub>, updated annually;
  - b) airborne emissions of tritium, updated quarterly; and
  - c) waterborne emissions of tritium, updated quarterly.

Routine emissions information will be reported through CNL's external website, [www.CNL.ca](http://www.CNL.ca), and updated as necessary. Posting will have a one period lag to allow for processing of the samples, preparation of the information, and verification of the report.

2. The licensee shall periodically review and update the routine emissions report to reflect operational changes and feedback from interested stakeholders.
3. The licensee shall provide information to the public regarding non-routine items or events as specified below:
  - a) Exceeding an action level for any radiological emissions where it also exceeds 0.1% of the derived release limit.
  - b) Loss of refrigerant as listed under the Federal Halocarbon Regulations greater than 100 kg;
  - c) Other events that could have offsite effects or result in media attention including fires, earthquakes, serious vehicle or industrial accidents, and significant business developments.
  - d) Quarterly updates of event reports to the public through website.
4. Environmental and Performance Reporting
5. Licence Applications: Licence applications to the Commission Secretariat will be posted on the external CNL website as submitted.

In addition to quarterly reporting and posting of "routine emissions", noted in section one (1) above, CNL also prepares and posts an Annual Compliance Report summarizing Effluent Verification and Environmental Monitoring for the Chalk River Laboratories.

This report reviews and summarizes the results of the Chalk River Laboratories (CRL) Environmental Monitoring Program (EMP) for a specified calendar year. CNL reports the monitoring results annually to the Canadian Nuclear Safety Commission (CNSC). The report is made available to the public.

These environmental performance reports are available via the [Performance Reporting](#) page found at [www.CNL.ca](http://www.CNL.ca).

### 3.2.2 Public Disclosure at Whiteshell Laboratories

#### Criteria for Public Disclosure

1. The licensee shall provide the following routine emissions information to the public:
  - a) airborne emissions, updated semi-annually;
  - b) airborne emissions of NO<sub>x</sub> and SO<sub>x</sub>, updated annually.
2. The licensee shall periodically review and update the routine emissions report to reflect operational changes and feedback from interested stakeholders.
3. The licensee shall provide information to the public regarding non-routine items or events as specified below:
  - a) Loss of refrigerant as listed under the Federal Halocarbon Regulations greater than 100 kg;
  - b) Other events that could have offsite effects or result in media attention including fires, serious vehicle or industrial accidents, and significant business developments;
4. Environmental and Performance Reporting
5. Licence Applications: Licence applications to the Commission Secretariat will be posted on the external CNL website as submitted.

In addition to reporting and posting of “routine emissions”, noted in section one (1) above, CNL also prepares and posts an Annual Safety Report summarizing annual performance data for the Whiteshell Laboratories.

This report reviews and summarizes the results of the Whiteshell Laboratories’ annual performance and environmental data for a specified calendar year. CNL reports the monitoring results annually to the Canadian Nuclear Safety Commission (CNSC). The report can be made available to the public.

These Whiteshell Laboratories’ performance reports are available via the [Performance Reporting](#) page found at [www.CNL.ca](http://www.CNL.ca).

### 3.2.3 Public Disclosure at Prototype Reactor Sites

#### Criteria for Public Disclosure:

1. The licensee shall provide information to the public regarding non-routine items or events where:
  - a) Loss of refrigerant as listed under the Federal Halocarbon Regulations greater than 100 kg;
  - b) Other events that could have offsite effects or result in media attention including fires, earthquakes, serious vehicle or industrial accidents, and significant site-related business developments.



Public Disclosure for each Prototype Reactor site will be reviewed prior to starting any physical environmental remediation work.

## 2. Environmental and Performance Reporting

An [annual compliance report](#) is prepared and summarizes present status of the Prototype Waste Facilities and notable activities conducted within these facilities for a specific calendar year. The summary includes results of operations, the results of monitoring programs, changes made to key procedures, equipment, or structures, as well as a summary of reports made pursuant to Sections 29 and 30 of the General Nuclear Safety and Control Regulations.

The current year [Annual Compliance Report for Prototype Waste Facilities](#) and a NPD specific report ([Summary of Effluent and Environmental Monitoring as the Nuclear Power demonstration Waste Facility](#)) are available via the [Performance Reporting](#) page found at [www.CNL.ca](http://www.CNL.ca).

3. Licence Applications: Licence applications to the Commission Secretariat will be posted on the external CNL website as submitted.

## 3.3 CNL Emergency Preparedness

CNL is committed to providing the safest environment for our public and employees. CNL follows the industry and Canadian comprehensive all-hazards approach to safeguard the public from any potential incidents.

In the unlikely scenario that an event does occur, CNL has plans to ensure these events are properly managed and risks to people as well as the environment are minimized. Emergency preparedness is a highly integrated process. Documentation and plans are aligned and the Emergency Operations Centre (EOC) interfaces are clearly established between CNL, the municipalities, the provinces, and the federal government. These preparations include a trained emergency operation team and subject matter experts who are on-call and ready to respond.

### 3.3.1 Chalk River Laboratories

The primary zone is the areas in which extensive planning and response preparations for an incident or radiological event are required. The size of each primary zone is defined by the province and the response requirement for each zone is defined by our regulators. For CRL, the primary zone, in both Ontario and Quebec, is a nine kilometre radius from the NRU reactor stack, which as of 2018 March 31 is no longer an operating reactor.

### 3.3.2 Whiteshell Laboratories

WL is currently undergoing decommissioning. WL operates an Emergency Preparedness program committed to ensuring the safety and security of our staff and the public. WL currently utilizes a variety of emergency signals for site-wide alerting and provides public alerting through their Emergency Operations Centre processes.

#### **4. PROGRAM EVALUATION PROCESS**

The Corporate Communications group coordinates and tracks activities and interactions with CNL's stakeholders.

##### **4.1 Questions and Issues Management**

For the purposes of the Public Information Program, an issue is defined as something that could positively or negatively impact on CNL's operations, credibility or reputation.

Where questions and issues arise, CNL attempts to identify the issue, determine its basis or cause, assess its implications, and, if possible, identify means to inform on the issue to the satisfaction of the concerned parties and the public.

##### **4.2 Assessment and Evaluation**

The Public Information Program is not static. The identified activities are carried out with full intent. The program is reviewed regularly (with input from the ESC and PLC) as it progresses and its effectiveness measured, based on public input and other factors. Revisions to the program may be required to incorporate input from the public, to adapt to changing business needs or circumstances, to accommodate new information, or in response to other factors.

##### **4.3 Documentation**

In order to measure the effectiveness of the Public Information Program and to assure the CNSC that communications with stakeholders are being conducted, all written, telephone and electronic communications, as well as follow-up actions or requests for information, are treated as records, and stored as such. Comments and questions at community meetings are recorded and made available to all interested parties. Along with their questions or concerns, names of persons are recorded (to the extent that these are declared or known) and may be listed if the persons have declared their name in a public forum or are acting in the capacity of a public official.

**5. CONTACT INFORMATION**

Corporate Communications  
Canadian Nuclear Laboratories  
Chalk River Laboratories  
286 Plant Road  
Chalk River, ON K0J 1J0  
Canada

Tel.: (613) 584-8811, ask for Corporate Communications

Toll free: (800) 364-6989

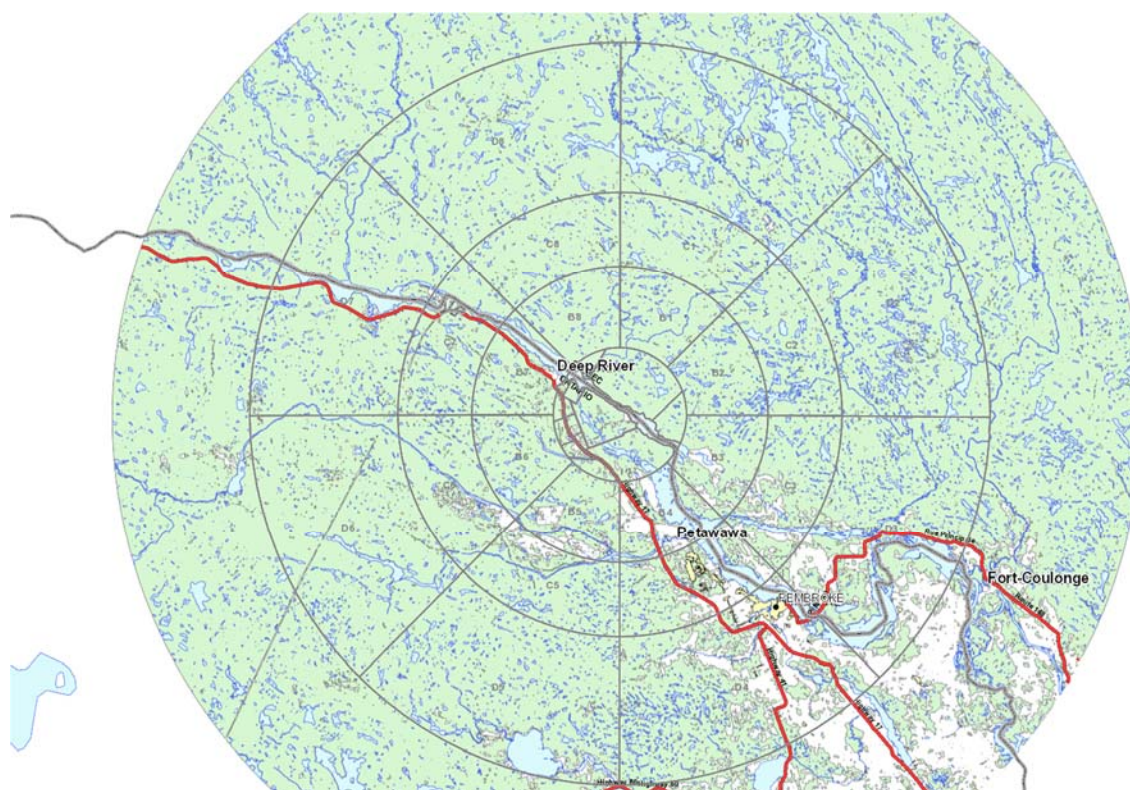
Fax: (613) 584-8272

Email: [communications@cnl.ca](mailto:communications@cnl.ca)

Web: [www.CNL.ca](http://www.CNL.ca)

### Appendix A

#### Map of CRL's Primary Audience



CRL's primary audience is located within a fifty kilometre radius of the Chalk River Laboratories. For practical purposes CNL maintains sharing of information with both regional municipalities of Renfrew and Pontiac Counties, and as noted previously CNL expands communication activities as necessary.



## Appendix C

### List of External Organizations who are members on the Environmental Stewardship Council as of 2018 December

- Algonquins of Pikwàkanagàn (Observer)
- City of Pembroke
- Canadian Nuclear Safety Commission (Observer)
- Concerned Citizens of Renfrew County
- Deep River Horticultural Society
- Four Seasons Conservancy
- Garrison Petawawa
- Upper Ottawa Valley Chapter of Ducks Unlimited
- Les Municipalités régionale du Comté de Pontiac
- Métis Nation of Ontario, Region 5
- Old Fort William Cottagers' Association
- Ottawa Riverkeeper
- Pembroke Area Field Naturalists
- Petawawa Research Forest
- Renfrew County Council
- Town of Deep River
- Town of Laurentian Hills
- Town of Petawawa

## Appendix D

### List of External Organizations who are members on the Public Liaison Committee as of 2018 December

- Local Government District of Pinawa
- Rural Municipality of Lac du Bonnet
- Town of Lac du Bonnet
- Town of Beausejour
- Rural Municipality of Whitemouth
- Acsion Industries Inc.
- Manitoba Sustainable Development
- Rural Municipality of Brokenhead
- Rural Municipality of Alexander
- Town of Powerview - Pinefalls