

# Contractor Management Update

## CNL Industry Day 2018

### September 27, 2018



# Agenda

- Program Background
- Key Updates
  1. Vendor Portal Updates
  2. Performance Management
  3. Work in Progress



# Program Background

## CNL's Vision for Contractor Management

Ensure CNL selects and works with safe, competent, and capable suppliers that will deliver the intended outcomes of the requirements and provide the best value to CNL over the life of the procurement



# 1. Vendor Portal Updates

The Vendor Portal has been updated to provide an overview of some of the upcoming requirements at CNL. Contractors are encouraged to review the content in the Vendor Portal, and familiarize themselves with the key requirements.

**ISN related requirements for CNL Contractors (Pre-qualifications, and training)**

**Exceptions list (Contractors that don't require ISN registration)**

**Inclusion of Site Conditions**



## 2. Performance Management

CNL has developed a performance scorecard and is piloting it with its Contractor. The intent of the pilot program is to get your feedback. We encourage you to sign up for the pilot program. Key features include:

- Simple and easy to use
- A 360 view of performance (CNL and Contractor)
- Provides a platform for continuous improvement
- Pre-defined categories and KPIs

Cost

Schedule

Health & Safety

Quality

Relationship &  
Customer Satisfaction

Sub-Contractor  
Management

Innovation



## 3. Work in Progress

The Contractor Management Program is comprised of 4 key work streams and includes multiple projects. We are currently working on the following initiatives:



# Contact Us

If you have any questions or concerns, please feel free to contact CNL's Contractor Management Team at [contractormanagement@cnl.ca](mailto:contractormanagement@cnl.ca).

Thank you in advance for your cooperation and support.



# Questions?

